

Name Martin O'Sullivan
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Adaptable enthusiastic IT specialist. Experienced in a wide variety of software applications, and highly skilled in trouble shooting hardware and software faults. Excellent team player.

Career To Date

January 2007 to present date

Promoted to STG Sales Execution Analyst

IBM Dublin

- Set-up and manage a dedicated server for the STG project.
- Resolve any difficulties people have using the STG Site.
- Ensure that data in the Lotus Notes and Sap database is up to date and accurate.
- Update the content management system for the Easy Access web sites

July 2006 to January 2007

Easy Access Web Team specialist

IBM Dublin

- Update the Easy Access web sites for Clients
- Maintain accurate records of changes made to Easy Access websites
- Ensure that data in the Lotus Notes and Sap database is up to date and accurate.
- Update the content management system for the Easy Access web sites

October 2003 to July 2006

System Administrator

Henrietta Publishing Dublin

- Administrate Network
- Design Improvements to the access Database
- Implement user requested functionality to the system

October 2000 to July 2003

Technical Support Representative

Gateway / ClientLogic Dublin

- Worked with other departments to ensure fast and effective resolution of problems
- Answered client's Queries on the operation of their systems
- Assisted clients in resolving Technical problems with their systems.
- Worked in a team of technicians
- Attended weekly meetings, made suggestions on improvements of benefit to clientlogic
- Diagnosed hardware faults and took appropriate action

February 1995 to July 1995

Production Operator

Culcita Ltd

Garden and soft furniture manufacturer

Education and Training

Dates	Course / Qualification	School / College
2003	Cisco Certified Network Associate	Cisco
2002	IBM I Series /AS400 Operator	IBM Learning
1999 / 2000	Information Systems Engineering	British Computer Society
1997 / 1999	National Certificate Applied Computing	Limerick Institute of Technology.
1997	Leaving Certificate	Roslyn Park
1995	Computer Skills	Roslyn Park

Additional relevant training

Dates	Course / Qualification	School / College
2006	IBM Induction training	IBM Training
2000	Hardware Trouble shooting	Gateway Training Department
2000	Software Trouble shooting	Gateway Training Department

Information Technology Skills

Operating Systems	Applications	Languages
Windows XP	Lotus Notes	Cobol
Windows 2000	SAP)	RPG
Windows 2003 Server	Satellite Internet	CL (as400 command language)
Linux	Various Linux Utilities	JFW Script (speech program control language)
OS 400	AS 400 / I Series utilities	
	OCR packages	
	Vantive	
	AS400 Rumba	
	Microsoft Office	
	Hal (speech software	

Achievements

Received Award for 100 Blood Donations
Elected Welfare Officer for L.I.T. Student Union.
Elected President of the L.I.T. Computer Society

Personal Details

Date of Birth: 11/05/1976

Marital Status: Single

Leisure Interests: Tai Chi., Reading, Science and Current affairs.

Other:

Coordinator of Work Place donor ferry program with the Irish Blood Transfusion Service.
Member of British Computer Society.

References

Will be provided upon request.